

**SUSTAINABILITY REPORT 2023** 





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# ABOUT AURENA

A family-owned company and manufacturer of medical technology products.

Aurena Laboratories was founded in the year 2000 and the company has since then not only had stable and continuous growth but has also become a major manufacturer on the market. Aurena offers a range of different articles with a focus on ear, nose and throat spray products as well as removal sprays for adhesives used in ostomy care and plaster removal.

Aurena Laboratories was founded on a strong family tradition and a history in medical device innovation. Since the establishment of the company in 2000, Aurena has made very positive progress in becoming the internationally leading manufacturer it is today.

Our core operation includes the development, manufacturing and marketing of medical technology products. What sets us apart from many others is our bag-on-valve (BOV) packaging solution used to package our products in a safe and hygienic way.

The BOV technology places the products contents in a separate bag inside the



spray can. The can is then pressurized with nitrogen, which has a smaller impact on the climate than the more common gases such as hydrocarbons and propellants used in spray cans.

This approach results in a prolonged shelf life for the products and the opportunity to use the spray from every angle, something a traditional spray bottle cannot do.

We work in a regulated industry and there are high expectations of us from both authorities and customers. Aurena always aims to meet and exceed the expectations placed on us.

We are certified in accordance with ISO 13485 which ensures the high quality and safety of our medical products.

Our products are distributed worldwide, and we have established international relations with pharmaceutical companies, medical technology companies, pharmacy chains and pharmacy distributors all over the world.



# Our way forward

By working towards our vision and with our business concept, we want to contribute to the public health by offering our effective and sustainable products.



## Aurena's vision

"To contribute to the public health by making effective products for many people"

# Aurena's business concept:

"We will be an attractive manufacturer of products and services that promote health to customers in the global market"



# Supply chain

Aurena strives to ensure that all parts of our supply chain satisfy our high demands for quality, delivery capacity and sustainability. By carefully evaluating and examining our suppliers before entering into an agreement we form long-term and beneficial relations. These in turn strengthen our operations and contribute to a more sustainable future.

#### Policy and objectives

The supplier undergoes a thorough evaluation process that follows Aurena's guidelines before entering into an agreement with us. This process ensures that critical or essential suppliers fulfil our high demands. This applies to all types of external products and services including:

- Equipment
- Materials
- Components
- Raw materials
- Services

The purpose of this evaluation is to ensure that all external suppliers, including their subcontractors, are checked and assessed to confirm that they meet Aurena's requirements for delivery capacity, quality systems and sustainability efforts.

We work to build long-term and mutually beneficial relationships with our partners in the value chain, from material and service suppliers to transport and logistics companies and distribution networks.

#### **Supplier Assessment Process**

We have further developed our process for supplier assessment process in connection with our efforts to certify the company according to ISO 2600:2021. This process has been complemented with additional sustainability aspects which are considered in the approval and re-approval of suppliers.

Our current sustainability parameters include the CPI index of our suppliers, their commitment to comply with Aurena's Supplier Code of Conduct (CoC) or equivalent, the risk classification of their country of origin and whether they are verified according to ISO26000.

We have conducted audits of selected critical suppliers and subcontractors during 2023 to gain a deeper understanding of the entire supply chain.

#### Result

Aurena's Supplier CoC was introduced as a part of our purchasing process in 2022. 93 percent of our critical suppliers have signed our COC or in other ways confirmed that they live up to our values during 2023.

We have also conducted dialogues with our customers and suppliers in 2023 to better understand their idea of sustainability and to obtain feedback on our own efforts.



## Value chain

We have customers all over the world. The products manufactured by Aurena are sold as "Private Label"

or contracted products.

Minimize emissions during deliveries

We have a constant ongoing dialogue with our customers about expectations and actions

We strive for our products to be part of the circular economy.

**CUSTOMER**Commisions
products from

Aurena.

SUPPLIER
Confirms
comission. orders
materials/raw
materials for the
product.

FREIGHT FORWARDER Delivers

Delivers manufactures the product for materials to Aurena.

**CUSTOMER** 

receives the commisioned product from Aurena **CONSUMER** 

The product is sold to consumers and/or health care

RECYCLING

End customer disposes of product in accordance with national regulations

Aurena ensures that all new suppliers meet our demands concerning delivery capacity, quality systems and

sustainability efforts.

We offer a safe and healthy work environment. Our employees operate to ensure top class medical technology products and pharmaceuticals, and resource-efficient operations, transports and administration

**AURENA** 

We manufacture products that promote health.



# **ABOUT THIS REPORT**

The purpose of this report is to increase the transparency towards our stakeholders and to highlight different aspects of our sustainability strategy. Sustainability for us means all three dimensions: environment, social and economic. In this report we will show different key figures and compare them to previous annual results to give a clear picture of our operations. An addition to this year's report is that we have chosen to include more detailed data on the emissions we generate as a company. We have chosen to limit the data material to the last five years where data is available.

#### **Conditions**

The Sustainable Development Goals (SDG) were developed by the member states of the UN and were adopted in 2015. The purpose of the goals is to address the most pressing global challenges, such as eradicating extreme poverty and hunger, promoting health and well-being, protecting the planet and ensuring the well-being of all people. The 17 overall goals are aimed at sustainable development for all.

At Aurena we understand the importance of sustainability and want to integrate

this in our operations. We have policies and goals in which we work towards getting the entire organization engaged in sustainability efforts. This includes strategic decisions made by the management team and employees who identify possible improvements, participate in trainings and communicate with stakeholders.

We cooperate with suppliers to promote sustainability aspects and strive to positively impact the entire value chain.



Figure 1: UN's 17 Sustainable Development Goals



## Sustainability strategy

We work to constantly improve our operations and how we choose to act. We try to minimize our climate footprint, and we want to have a positive impact on the world around us.

We have identified some of the SDGs we want to strive towards in our efforts to become more sustainable. By including these goals in our sustainability work we have hope that we create a positive effect on the world and contribute to a more sustainable future.

From the perspective of our operations and organization we have chosen to focus on goal 12 – *responsible consumption and production* – and goal 13 – *climate action*. We review our entire business to work more sustainable and minimalize our climate footprint

We want our employees at Aurena to be able to thrive and develop in their workspace. This is why we have chosen to work with SDG 4 – *quality education*. As an employer we want to take responsibility and inform more about different sustainability aspects, which requires us to invest in our employees

and training. It is important for us that our own employees and our suppliers' employees have *decent work and economic growth*, which is one of the SDG's (goal 8) that we are also working with.

We want to contribute to the SDGs in our strategy. By prioritizing goals 12 and 13 we work actively to optimize our production and reduce our emissions. We care for our employees' wellbeing by investing in goal 4. By investing in goal 4, we care for our employees' wellbeing, strengthen their knowledge and create opportunities to develop within the company.

Aurena's sustainability efforts also focus on SDG 8 because we want both our own workforce and the personnel of our employees to have good working conditions. We have also chosen to work with SDG 17 – partnerships for the goals because we believe that partnerships with different stakeholders can maximize our positive impact and contribute to a more sustainable development.



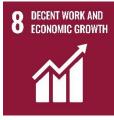








Figure 2: The main SDG:s in our sustainability strategy



# **GOVERNANCE**

To streamline and prioritize our sustainability efforts, we have chosen to use two different tools: we apply the principles of ISO 26000 at the same time we work continuously to improve our results which are assessed in EcoVadis. We view these tools as a guide in identifying and prioritizing our sustainability issues. We want the positive impact from our contribution to be as great as possible.

#### ISO 26000

We've been verified according to ISO 26000, a standard for corporate social responsibility, for the second consecutive year. What this means for us is that our efforts towards society and the environment are valid. ISO 26000 guides



and supports us in prioritizing and pinpointing our work with these issues.

By following the principles in ISO 26000, we

incorporate sustainability into all parts

of our operations, in both decisions and processes. This authenticates our work to promote social justice and environmental sustainability issues.

We believe our efforts towards a more sustainable business is a continuous process, and we are humbled by the work that lies ahead of us.

By continuing to apply the principles of social responsibility throughout the whole of our operations, we are actively working to create a positive impact on our surroundings and contribute to a more sustainable future.

#### ISO 13485

#### **Quality assurance**

Aurena works to ensure that the products we manufacture and promote are safe, efficient and of the highest quality when they are used by our customers.

Our goal is to consistently meet or exceed the requirements, needs and expectations of our customers, the authorities and other stakeholders. We will achieve this by carefully planning, implementing and controlling our processes to ensure their efficiency. We also implement nonstop initiatives for skill development to meet the needs of our customers and partners in a professional manner.

Our quality documentation is carefully designed and implemented throughout the whole business. This means that we can maintain a high quality in both our products and our work.

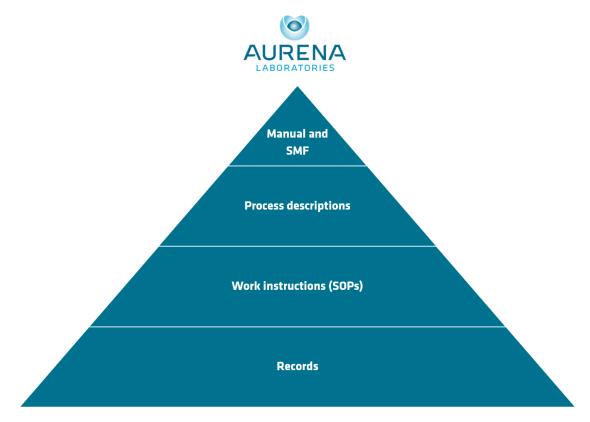


Figure 1: Hierarchical structure for quality assurance documentation.

#### **Quality Management System**

Aurenas quality management system is verified according to:

- EN ISO 13485:2016 "Medical devices Quality management systems Requirements for regulatory purpose", with the exception of chapters 7.5.3, 7.5.4 and 7.5.9.2.
- Consolidated version of 93/42/EEC (MDD) trough Swedish consolidated version of LVFS 2003:11.

Aurenas quality management system is also based on CFR Title 21:

- EudraLex Volume 4 Good Manufacturing Practice (GMP) guidelines, part I
- 21 CFR 820 "Title 21 Food and drugs chapter I Food and drug administration department of health and human services Subchapter H – Medical Devices, Part 820 Quality system regulation"
- 21 CFR 210 "Titel 21 Food and drugs Chapter I Good and drug administration department of health and human services subchapter C Drugs: General Part 210 Current good manufacturing practice in manufacturing, processing, packaging, or holding of drugs; general"
- 21 DCR 211 "Title 21 Good and drugs chapter I Good and drug administration department of health and human services Subchapter C Drugs: General Part 211 Current good manufacturing practice for finished pharmaceuticals.



#### **EcoVadis**

Aurena has for the third time conducted the EcoVadis questionnaire to have our sustainability work evaluated. EcoVadis is a globally recognized assessment platform that takes environmental impact, working conditions, business responsibility, ethics and sustainable procurement practices into account. The method is based on internationally recognized principles for sustainability reporting, such as the Global Reporting Initiative (GRI), the UN Global Compact and ISO 26000. The assessment is also revised by independent sustainability experts.

Aurena has been awarded the silver medal, which places us in the top 15% of

the companies that have been assessed by EcoVadis. The assessment period for the medal was 202305 - 202405. The result from the

latest assessment showed 66 of 100 which is an improvement by one point since the previous assessment. The advancement was made in the sustainable procurement area.



Figure 2: The summary shows how Aurena compares to other companies according to the EcoVadis assessment

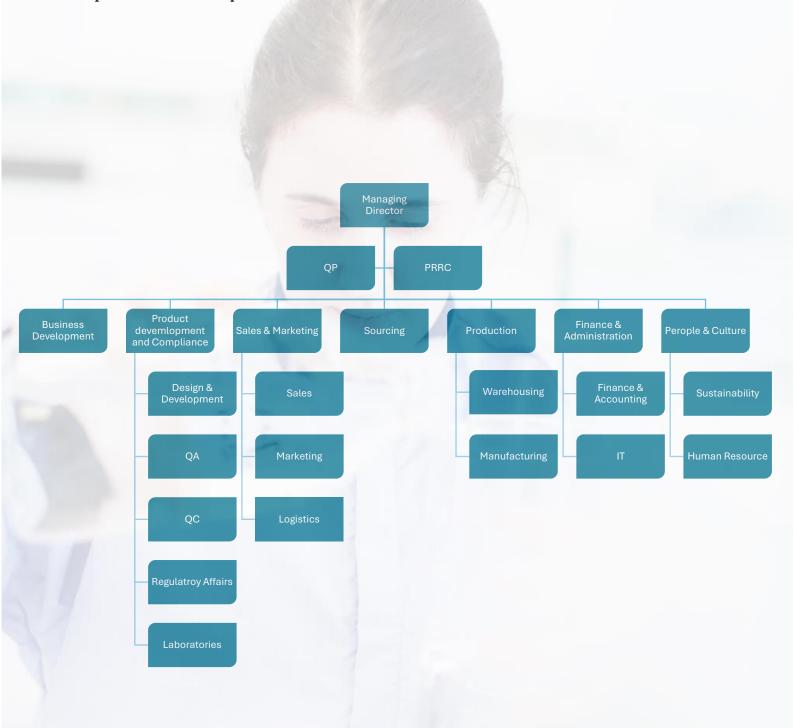


Figure 3: Point distribution in the EcoVadis assessment.



# Organizational structure

Aurena's organization is structured with several different departments, all of which are covered by sustainability aspects. We want sustainability aspects to permeate all our operations.





#### **Activities 2023**

We carry out a variety of activities to integrate our work for a sustainable future into our operations every year. The purpose of the activities is to work in line with the sustainable development goals and fulfil our internal goals. The list below presents different activities relevant to our sustainability efforts.



#### ISO 26000

Reverified according to ISO 26000 for the first time. This means that our operations have been reviewed and approved, which in turn means that we follow ethical principles and guidelines for social responsibility.



#### **Environmental impact calculations**

We have conducted two environmental impact calculations, one for our emissions in 2022 - which will be used as a baseline for many of our key figures - and one for emissions in 2023. The calculations give us means to identify and prioritize measures with the greatest impact on the environment.



#### Sustainability lead

We have appointed a position that focuses on sustainability. This provides us with an opportunity to continue our efforts with these issues and ensure that they are incorporated and prioritized in our day-to-day and overall operations.



#### **Installation of solar panels**

The installation of our solar panels was finished at the end of 2023. The facility harbors 850 solar panels and we expect it to produce one-third of the energy we expend today.



#### **Review of suppliers**

We have begun reviewing the second tier within our supply chain in order to ensure that they meet our sustainability criteria.



### **Training with Consensus**

We carried out a training day with Consensus for all our employees. The subject of the training was teambuilding and communication and its purpose was to strengthen collaborations and communications within our company.



#### Turnover record

Invoicing in March reached 26,9 million SEK, a number that beats the previous record of 25,6 million SEK. This record is a milestone for us and proof of our continued growth.



# **People**

Aurena's employees are our most valuable resource and greatest asset. Their health, safety and well-being are highly prioritized. We want to create a work environment where each of our employees feels safe, respected and included. In this section we will show how we work with these issues by presenting relevant key figures concerning our employees' safety and well-being in the workspace.

## Working conditions

#### Policy/objectives

The safety and well-being of our employees and visitors is important for us. We understand that a safe and secure work environment is crucial for both enjoyment and productivity. Our work environment policy ensures that we keep a high standard for these issues. Another important factor is that we maintain and improve our security procedures

#### Safety committee

The purpose of the safety committee is to plan, run and follow up on the operations in the company so that risks of accidents and damage to health don't arise. Safety inspections are carried out by the committee four times each year. Any incidents and occupational injuries that are discovered during the inspections are reported and rectified. We regularly conduct fire training with a focus on evacuation and protection to ensure the correct handling of on-site equipment. Through training and active participation, we hope to elevate the mindset of safety in the organization.

#### Occupational health care

All permanent employees are offered occupational health services. These

services contribute both to preventing ill health and promoting well-being, as well as creating safe and healthy workplaces where our employees are not at risk of injury or illness. We also offer free group training sessions and access to a gym. Every two years, all Aurena employees are offered a health check-up.

#### Employee survey

Our employees are a great and important asset. It is therefore important that they feel healthy, valued and included. Our work with *Winningtemp* – an employee survey that measures the well-being within the company in real time – has continued during 2023. This supplies us with the opportunity to influence and provide continuous feedback. We can work actively to regulate different areas, such as rewarding ourselves when we've done something good, or acting early when we notice problems.

The survey measures *Employee Net Promoter Score* (eNPS). ENPS measures the willingness of employees to recommend their workplace to friends and acquaintances. The main benefits of eNPS are that it's a quick and easy way to map employees' loyalty and commitment.



#### Training - internal and external

All employees at Aurena have received training throughout 2023. New quality documents have been produced, old ones have been updated and therefore, the staff must be trained in the new procedures and documents.

A training plan with a focus on cooperation, communication and leadership was prepared during the past year. Training aimed at supervisors was conducted with the goal of developing abilities to lead without being traditional managers. Besides this, a weeklong, extensive training in *Development of Group and Leadership* for some managers was conducted. Future plans are to include the remaining managers during the coming years.

Interactive training and exercises aimed at strengthening collaboration and communication was conducted for the whole company over the course of a day and a half. Employees also receive external training specific to their position and skills.

#### Skill development

To ensure that our products maintain a high level of quality, it is crucial that we retain, develop and continuously train relevant skills within the company. The employees of Aurena have set individual targets which are discussed and formulated during their performance appraisals. New employees participate in introductory programs that cover Aurena's values, products, quality assurance, modus operandi and policies. Health and safety training, such as fire protection and first aid, are integrated in our work environment management. All employees are continuously trained in the documents of quality assurance to maintain our high standard. Based on the fourth SDG we work to ensure that all employees receive continuous competence development and training.

# **Key Figures**

#### Personal development

Personal development in *Winningtemp* refers to the employee's experience of their opportunities to grow and develop within Aurena. This includes how well they experience support to improve their skills and career prospects through training and other development initiatives.

Year	Index (personal development)
2021	7
2022	7,2
2023	6,9

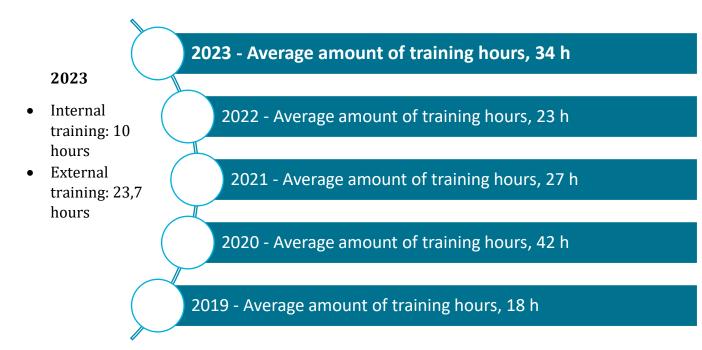
Table 1: Statistics from winningtemp

#### **Average training hours**

The average amount of training hours for both internal and external training per employee increased during 2023 from 23 hours during the previous year to 33,7. Because we conducted planned educational projects during the year, this increase is in line with the set expectations. Although this year's planned training for *Development of Group and Leadership* was postponed to 2024, we could still note an increase in the number of training hours. The postponed training was expected to contribute two additional hours



of training per employee, which means this activity was compensated for by an increased activity in other training areas.



#### **Employee survey**

Aurena uses *Winningtemp* to improve the work environment and to efficiently increase employee commitment. The survey tool makes it easier to work proactively when it comes to occupational safety and health issues, and it also provides an opportunity to collect and analyze feedback from our employees.

#### Employee Net Promoter Score (eNPS)

The eNPS is a key figure for measuring the employees' work experience and whether they would recommend their employer to a friend or an acquaintance. The results may vary from -100 to +100. A higher score indicates a higher number of committed employees. Our points have decreased slightly during 2023, and efforts to understand why that is, and how we can work to improve our numbers will be explored in 2024.

#### *Temperature*

The survey tool generates indicators in different categories for the employees' experience of different aspects of their work and work environment. The result is measured in temperature for the different categories (and overall) to provide an overall picture for the employees' experience. The table below shows the temperature over the past five years. The result is shown on a scale of 1-10 where 1 is a low grade and 10 is the highest.



Year	eNPS	Aurena's temperature	Index (all organizations that use Winningtemp)
2020	-2	7,3	7,4
2021	3	7,5	7,4
2022	3	7,2	7,5
2023	0	7,3	7,6

Table 1: Key figures linked to employee surveys in Winningtemp.

#### **Attendance rates**

Attendance rates are an indication of the employees' well-being and health and are important to create a sustainable and healthy work environment. By collecting data on both short- and long-term illness we can compile a picture of the overall attendance in the operations. Short term illness is specified as 1-14 days, and long-term illness is >14 days.

There is a slight recovery in terms of healthy attendance for 2023. The rates increased by 0.8% from the previous year. This is a positive development, but the level is still below what it was in the pre-pandemic years.

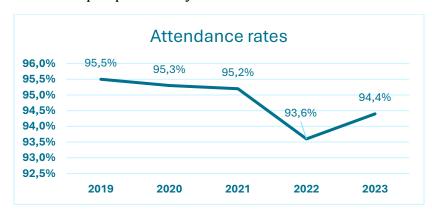


Figure 4: Statistics on healthy attendance over the past five years.

#### **Workplace** accidents

Reporting workplace accidents and incidents is an important key metric for ensuring a safe and secure work environment. By following up on these events, we can identify risks and prevent accidents. To ensure that our reporting is accurate and that the information is handled securely, we use IA (Information about Work Environment), which is certified according to ISO 27001. Through this tool, we ensure that accidents and incidents are reported in a structured manner, which creates additional confidence in the reporting process.

In 2023, a total of eight workplace accidents were reported, three of which resulted in absenteeism. This is an increase from previous years. The number of incidents also increased slightly compared to previous years. Our goal of zero workplace accidents was not achieved in 2023, and we continue our efforts for a safe and secure work environment.



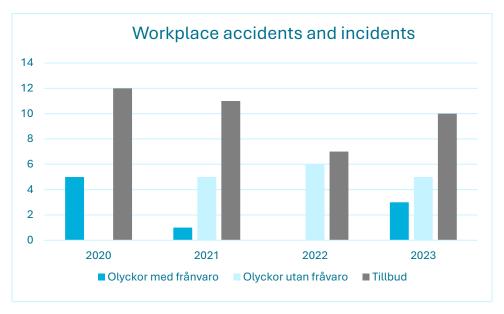
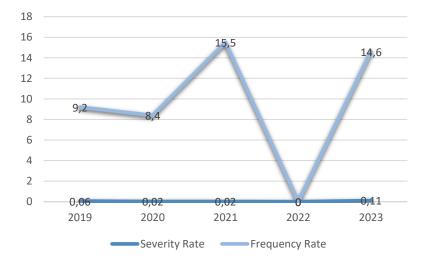


Figure 5: Statistics on the number of accidents at work and incidents in the last 5 years

## Lost-time injury rate / Lost-time injury frequency rate

We have calculated two important key figures to measure our work environment and safety: Lost-Time Injury Severity Rate and Lost-Time Injury Rate. The Severity Rate, which shows the severity of accidents followed by absence, was 0,11 in 2023, while the Frequency Rate, which indicates how often such accidents occur, was 14,6.

2023 showed an increase compared to the previous year where no accidents



followed by absence were reported. We continue to work actively to improve our work environment and reduce the number of accidents that lead to absence.



## **Employer responsibility**

We want to be a responsible employer and therefore ensure a just and secure work environment for our employees. We maintain routines concerning social responsibilities, human rights and ethical conduct. This is shown through our policies and routines which are designed for promoting a safe work environment where one and all are treated with respect and dignity.

#### **Policy/objectives**

We developed our policy for social responsibility, which clearly indicates our commitment to society, during the year. Relevant laws and regulations are followed both regarding health, safety and quality. We do not discriminate employees based on gender, skin color, religion, or age. We reject and condemn the use of corporal punishment, mental or physical coercion, and verbal abuse such as threats of violence and sexual harassment. We protect the human rights of our employees.

# Organizational and social work environment

We have zero tolerance against discrimination, special treatment and harassment. All our employees have a moral and human responsibility to act if any such situations arise. It is important that everyone treats each other with respect and contribute to a positive work environment. To conceal or ignore harassment or discrimination forbidden.

It is mandatory for Aurena's managers to inform and discuss routines for the organizational and social work environment with their employees at least once a year. If anyone within the company knows of or suspects a case of corruption, irregularities or any other misconduct, this must be reported to the

safety representative, an immediate manager or the CEO. These cases can also, in addition to discrimination and harassment, be a matter of bribery, fraud, embezzlement, conflicts of interest or sexual abuse.

#### Freedom of association

We recognize and respect collective agreements as well as our employees' right to freedom of association and collective bargaining in accordance with applicable legislation. Aurena is a member of Innovationsoch Kemiarbetsaivarna i Sveriae – the Innovation and Chemical Industries in Sweden - and covered by both the Iagreement and the white-collar agreement for industrial companies. We collaborate with the labor unions IF Metall and Unionen where we ensure good working conditions and fair treatment for all our employees.

#### Whistleblowing

We work to maintain transparency and a high level of business ethics. Our whistle blowing function rovide our employees with an opportunity to bring the organization's attention to shortcomings in a confidential manner. This function is important to reduce risks and maintain the confidence in our business by identifying and resolving suspected misconduct at an early stage



## **Key indicators**

#### Gender balance

The percentage of female managers increased during 2020, and the proportion between female and male managers has since then remained unchanged. This might be explained by a low turnover for managers. The gender balance within the overall workforce has also been stable in recent years, with a slight increase in the proportion of male employees.

Year	Women	Men	Female managers	Male managers
2019	50%	50%	17%	83%
2020	50%	50%	25%	75%
2021	47%	53%	25%	75%
2022	46%	54%	25%	75%
2023	46%	54%	25%	75%

Table 2: Statistics on gender distribution over the past five years.

#### Age distribution

We have seen a change in age distribution during the past four years. The percentage of employees aged 20 - 29 years has decreased, and the group aged 30 - 39 years has increased. This is a result of many long-time employees aging with the business. The rest of the age distribution has been relatively unchanged.

Age	2019	2020	2021	2022	2023
0-19	-	0%	1%	3%	0%
20-29	-	48%	38%	30%	29%
30-39	-	22%	26%	32%	37%
40-49	-	14%	18%	18%	18%
50-59	-	11%	11%	9%	11%
60+	-	5%	6%	8%	5%

Table 3: Statistics on age distribution among employees in the last five years



#### Discrimination cases to the Swedish Work Environment Authority

No discrimination cases were reported to the Swedish work environment authority during 2023. No other cases of discrimination have come to light.

#### Whistleblower cases

No irregularities which were deemed of whistleblowing character were reported to Aurena's whistleblower function in 2023.





# **CLIMATE AND ENVIRONMENT**

At Aurena we take our responsibility for the environment very seriously. We are aware that our actions and decisions have a direct effect on the world. Because of this, we work continuously to integrate sustainability aspects in all parts of our business, from the purchasing of raw materials to delivery of the finished product. By focusing on the environment, we strive to reduce our effect on the climate, optimize the use of resources and create a sustainable future.

Aurena's operations are not classified as environmentally hazardous and therefore do not require a permit. Our facility does not produce any emissions to soil, water, or groundwater. Our processes also do not cause significant levels of noise, vibrations, or odors

#### **Environmental policy**

To always take the environment and future generations into account is an important part of decision making and internal processes at Aurena. This is done through constant improvements in the environmental area by:

- Always following applicable laws and other requirements relevant to our operation.
- Integrating environmental considerations in all decisions to minimize our emissions from e.g. transports, energy consumption, components and raw materials.
- Contribute to an improved work environment for our customers through products such as eye washing and wound cleansing products, which promote a safe and secure workplace.
- Ensuring a safe and secure work environment for our employees through promoting environmental and safety related activities within Aurena.
- Transparent communication about our environmental efforts.

#### Waste

We are committed to ensuring that most of our waste is recycled or reused. Aluminum bottles are destroyed and recycled, plastic is sorted away from other combustible waste and all hazardous waste is handled separately for recycling or landfill. In the premises, the waste is sorted in our kitchens and office landscapes. This part of our sustainability effort is intended to reduce to reduce our general waste and unnecessary spill. The waste generated in our operations is always handled by qualified third-party or waste collectors.

#### Renewable energy

Our goal is to only use renewable energy in our operations. Our electricity consumption has been 100 percent renewable from e.g. wind and water since 2019. We began installing solar panels on our facility during 2023 and the project was finished at the turn of the year 2023/2024.

#### **Geothermal heating**

Our facilities are cooled and heated with geothermal heating. This method utilizes solar energy stored in the bedrock. This energy source is constantly renewable



and has a small impact on the environment.

**Water consumption** 

Water is central in our operations, both as a component in our products and for cleaning our equipment. Because of this, our water consumption increases naturally as production increases.

Seawater

We bought approximately 200 m<sup>3</sup> of seawater from Havets Hus in 2023. The water was used to manufacture some of our products. By doing this we support Havets Hus' important work to preserve ocean habitats.

Chemicals

Chemical management is an important and prioritized issue. We always comply with applicable laws and regulations for chemicals, and we only purchase chemical products that comply with the requirements of the REACH regulation. To ensure safe management, we have established routines to prevent incidents and minimize risks.

Chemicals are used in both our laboratory and our production. Safe chemical management is critical to maintain a safe and secure work environment and to minimize the risk of spillage and other incidents that might negatively affect the environment.

We will develop more well-defined goals for our chemical management in 2024-2025.

Before any purchases of chemicals are made, we conduct a thorough risk assessment. We strive to buy substances that are – as far as possible – safe for both humans and the environment.

#### **Transports**

We have already completed several measures to coordinate and increase the number of full transports, which has led to a decrease of emissions and costs. We have the potential to reduce our carbon footprint by making demands or by actively choosing, when possible, sustainable fuels for our transports.

#### **Direct emissions**

We conduct assessments of our direct emissions and their impact on air quality. During both 2022 and 2023, we have not experienced any significant air pollution from PM, NOX, VOC, or heavy metals. The direct emissions from our operations come solely from the fuel consumption of diesel for our trucks.



# **Key figures**

#### Waste

Waste data is provided by qualified third-party or waste-collection companies. The category *non-hazardous waste* includes waste that will be recycled.

New in this report is the disclosure of the amount of liquids that the collection companies handle when disposing of bottles.

Year	Non- hazardous waste (ton)	Hazardous waste (ton)	Landfill (ton)	Liquid (ton)
2023	114	6	1,275	28
2022	113	9	0,004	-
2021	208	6	0,014	-
2020	94	3	0,448	-
2019	93	5	-	

Table 4: Statistics showing our waste over the last five years



Figure 6: Statistics on Aurena's waste over the last five years in tons.

#### **Energy**

We reduced our total energy consumption in 2023, and the energy consumption per produced bottle has decreased compared to previous years. It is stated in our contract from 2019 that all energy we buy is 100 percent from renewable sources. Our solar panels were partly operational before the turn of the year 2023/2024 and will have an impact in the coming years. We expect our solar panels to produce approximately 30 percent of the energy we consume today.



	Energy consumption	Electricity from our own solar panels	Wh per bottle produced
2023	1 057 497 kWh	68 kWh	101 Wh/ bottle
2022	1 125 037 kWh	-	117 Wh/ bottle
2021	1 104 000 kWh	-	120 Wh/ bottle
2020	959 979 kWh	-	120 Wh/ bottle
2019	983 372 kWh	-	93 Wh/ bottle

Table 5: Statistics on electricity consumption over the past five years.

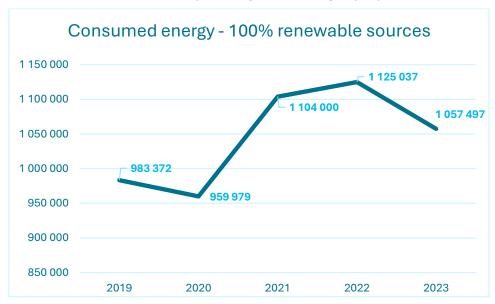


Figure 7: Statistics on electricity consumption over the past five years.

#### **Water consumption**

Responsible management of our water consumption is an important part of our sustainability ambitions. Water is a fundamental component in many of our products and we work hard to minimize spillage and to optimize usage of this resource. Our goal for 2024-2025 is to define the process of our water management more clearly.

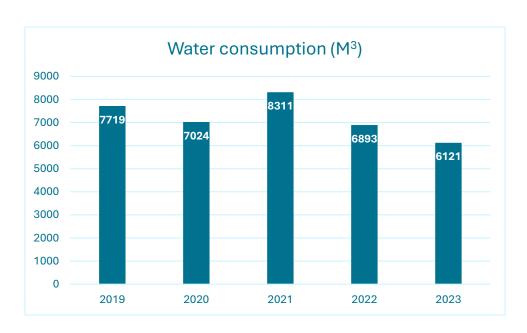




Figure 8: Statistics on water consumption over the last five years.

We use water from the municipal water supply. The municipality is also responsible for the management of our sewage waste. The water we are unable to release to the municipal sewage system, 28 m<sup>3</sup>, is handled by waste companies. This represents around 0,4 percent of the water used in all our operations.

#### Impact of construction on the environment and landscape

We do not produce any emissions that negatively affect the atmosphere in terms of odour, noise, light pollution, or emissions to soil or water. All our emissions are well within the limits that have been set by current legislation.

## **Environmental impact calculation**

We have conducted two environmental impact calculations (EIC) since the previous sustainability report: for 2022 and 2023. The calculations are based on fossil carbon dioxide equivalents (CO<sub>2</sub>e) and follow the *Greenhouse Gas Protocol – corporate standard*. The first calculation is based on data from 2022 and serves as our baseline for most emissions. For emissions generated from our energy consumption we use 2019 as the baseline calculations as that data was more detailed. EIC's compiled and summarized each year in a separate report.

#### Scope 1,2 and 3

An EIC measures greenhouse gas emissions to gauge a company's climate impact. The data concerning the emissions of the operation is collected and is then used to calculate its impact, expressed in CO<sub>2</sub>e. The calculations make it possible to compare and report our emissions in a standardized way.

When conducting an EIC according to the GHG-protocol, the emissions are divided into three categories, also known as scopes. The scopes provide a clearer picture of the origins of the emissions, and how they are managed.

Scope 1: Direct emissions

Scope 1 includes the emissions that Aurena can directly impact. In our case, these are emissions due to incineration of waste, to which fuel is used for our forklift. We also have potential emissions from refrigerants, which may have an impact on the climate.

Scope 2: Indirect Emissions from purchased energy

These emissions are the result of energy which is purchased from our electricity supplier. We are responsible for the emissions generated by the production of our consumed energy, even if we do not directly produce it.

Scope 3: Other indirect emissions

Scope 3 is the most comprehensive and includes all other emissions for which Aurena is responsible. This might be emissions from our suppliers' production, transports, waste management or emissions related to how our products are used and how they are disposed of.



#### **Aurena's emissions**

The emissions have slightly decreased compared to the baseline calculation, but the change is relatively small. This can be explained partly by the short interval with which the calculations were conducted, which means that there have been no major changes in the company's emissions during this period. The calculation shows that scope 3 accounts for most of our emissions.

		2023	2023	2022	2022
SCOPE	ACTIVITY	ton CO₂e	(%)	ton CO <sub>2</sub> e	(%)
Scope 1	Direct climate impact	3	0,1	3	0,1
Scope 2	Indirect climate impact, energy	9	0,2	11	0,2
Scope 3	Other indirect climate impacts	4 873	99,7	5 078	99,7
Total	·	4 885	·	5 092	

Table 6: The results for scopes 1, 2 and 3.

Scope 3 is divided into several sub-categories that aid in specifying the emission sources. Purchased goods represent three thirds of our total emissions. The climate impact calculation has shown that it is in this category that our impact is the greatest. The sole, largest emission source is our aluminum bottles made from virgin materials, this represents 46 percent of our total emissions.

		2023	2023	2022	2022
SCOPE	AKTIVITET	ton CO <sub>2</sub> e	Andel (%)	ton CO <sub>2</sub> e	Andel (%)
3.1	Purchased goods	3 778	77,5	4 090	81
3.4	Upstream transports	318	6,5	222	5
3.12	Recycling after use	253	5,2	306	6
3.7	Employee commuting	239	4,9	211	4
3.2	Capital goods	166	3,4	133	2
3.5	Waste	56	1,1	55	1
3.8	Upstream leased resources	46	0,9	41	1
3.3	Fuel, electricity & gas	10	0,2	11	0
3.6	Business travel	7	0,2	10	0
Total		4 873		5 079	

Table 7: The results for scope 3.



# **ECONOMY**

Aurena's operations shall be conducted with sound finances. From a historical perspective, Aurena has invested heavily in operations and intends to continue doing so in a cost-effective manner and in a way that benefits the company. To achieve this, it is also important that the business generates profit that can be reinvested to promote growth.

Net sales have shown steady over the past four years, with an increase of over 50 percent from 2020 to 2023. Each year, sales have risen by 10-15 percent, indicating a stable and growing demand for Aurena's products. Despite revenue growth and higher costs, Aurena has managed to improve its profits, demonstrating efficient cost management and operational efficiency. The result after financial items has more than doubled from 2020 to 2023. The balance sheet total has increased by 36 percent over the past four years. The main reason for this is continued investments in production equipment and properties, but also an increase in inventory due to strong growth. Aurena has a stable capital base with an equity ratio that has remained relatively constant between 50-57 percent. With a high equity ratio, we ensure long-term financial stability

	2023	2022	2021	2020	2019
Net sales (thousand SEK)	248 570	220 201	193 879	165 527	214 047
Result after financial items (thousand SEK)	20 036	13 925	10 224	9 044	22 602
Balance sheet total (thousand SEK)	194 614	180 890	153 401	143 079	145 809
Solidity (%)	55%	51%	53%	57%	56%
Number of employees	79	76	76	74	73

Table 8: Financial Summary 2019 - 2023





# SOCIAL RESPONSIBILITY & ETHICS

Conducting our business in an ethical and socially responsible manner is fundamental. Our ability to achieve long-term success depends not only on our business performance, but also on our commitment to maintaining high standards in social responsibility and ethics. The following sections describe our social policy and objectives, IT and physical security, and results from the past year.

#### Policy and objectives

Our social responsibility policy vows that we comply with all relevant and applicable European and Swedish laws. All employees at Aurena have a responsibility to always follow the laws, regulations and regulatory requirements concerning corruption, bribery and representation. Violation of these guidelines may result in disciplinary actions. If an employee suspects incompliance with these regulations, they are obligated to report this to a safety representative, an immediate manager or the CEO.

#### IT and physical security

We have implemented measures to protect data and users through both logical and physical security, to ensure a modern and reliable flow of information for both our customers and employees.

#### Code of conduct

A code of conduct (CoC) was developed for the employees of Aurena in 2022. All personnel underwent training for this in 2023 and the CoC is now part of the introductory program.

The CoC was developed with the purpose of emphasizing the values and principles that govern our relationship with

employees, customers, suppliers and other stakeholders.

The CoC is based on internationally established rules, primarily the ten principles of the *UN Global Compact* and the Swedish legislation. Employees are obligated to report to a safety representative or manager if the CoC is not followed.

#### Result

Compliance with legislation

There have been no regulatory violations that have led to fines or other penalties in 2023

- Aurena has continued operations in an honest and ethical manner. No incidents concerning corruption or bribery have occurred during the year.
- We have rational and secure procedures for the procurement of goods and services, which provides the conditions for satisfactory internal control when disbursing money. No abnormal events have occurred in 2023

Data protection

 No violations of the regulations regarding IT security that have led to fines or other repercussions have occurred in 2023.



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VD



Aurena is the leading expert in bag-on-valve and medical device packaging technology. With over 20 years of experience in pharmaceutical contract manufacturing, Aurena prides itself on being collaborative, innovative, humble and caring, developing creative solutions for its clients.